



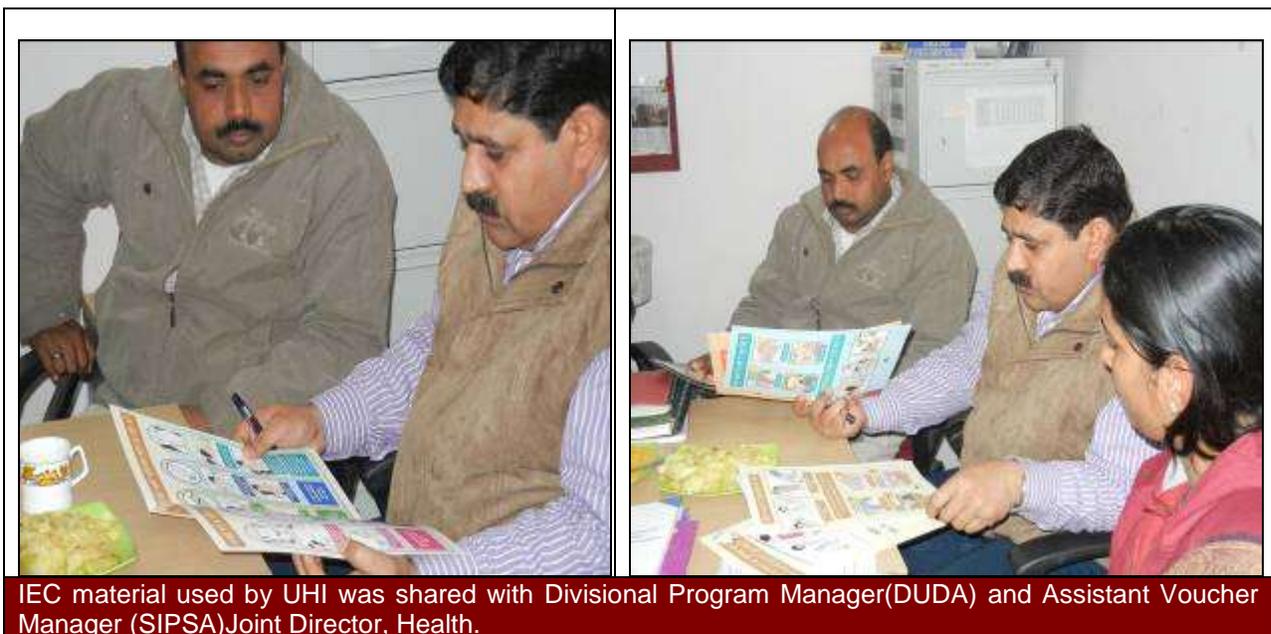
A Coordination meeting with DUDA and SIPSA for the scale up of Family Planning Services

Topic: Collaboration and Joint action to support government goals and objectives for scaling up and sustainability of Family Planning Services and UHI Program.

Date: 13th January 2012

Venue: UHI Office, Gandhi Nagar, Agra

Participants: Divisional Program Manager(Agra Division- Agra, Mathura, Ferozabad, Mainpuri), Assistant Voucher Managers(SIPSA), Voucher Coordinators(DUDA) and Assistant Voucher Coordinators (DUDA),City Manager UHI Agra, Program Manager Pariwar Seva Sanstha, Program Executive Pariwar Seva Sanstha, District Manager Janani, Project Coordinators, Assistant Program Coordinators and Outreach Workers – JCSS, SNBS, AWARD, NIRPHAD, PSS and Adarsh Seva Samiti, Technical Officer(TO) Quality and Assurance, UHI Agra, Technical Officer for Monitoring, Coordinator COCM, Technical Officer Social Marketing, and Documentation Consultant, UHI Agra.



The Coordination meeting of UHI Agra, with DUDA, SIPSA, NGO Partners and Development Partners was organized on 13th January 2012 at UHI, Office, Gandhi Nagar, Agra under the chairmanship of Mr. Divesh Tripathi, Divisional Program Manager (Agra Division).

The main discussion points are given below:

Discussion points:

1. UHI City Manager briefed about the UHI program in Agra and other cities of Agra division, work of partner NGOs for demand generation, work of peer educators for community mobilization in urban poor slums, Social Marketing strategy, Women Health Days, Service Delivery Days in Public and Private Facilities.



Collaboration and joint action to support Govt. goals with support of UHI

2. Discussion regarding the successful collaboration of DUDA and SIPSA with UHI Agra and other stakeholders in order to achieve the project's aim of increasing CPR through quality services and mobilization for IUCD and Sterilization for both Male and Female.
3. Divisional Program Manager appreciated the UHI program and focused on finding out different ways to work in collaboration with each other with the aim to increase CPR and to reach maximum clients with services.
4. In order to build a level of coordination and collaboration between the field level workers of UHI program and DUDA program, discussion related to joint meetings and regular interaction between Peer educators and CHVs was discussed.
5. All the IEC and IPC material was shared with Divisional Program Manager (DUDA) and his team and they appreciated the quality and the messages of UHI material.
6. Ms Meera from PSS shared the decision taken during the review meeting at UHI office with AD Health where he said that if a client does not have a photo then in that case staff from service delivery centre can take the photo of the client with the present contact details for further reference. JD Health said that a family member should accompany the client to SDP especially a male member.
7. She also shared that PSS has not received written accreditation by CMO for this year because of which till December, they have been giving incentive amount from their funds but from December they are unable to pay incentive amount.

Requests / ideas:

1. Divisional PM requested NGO partners and SIPSA team to motivate their field workers to work in close coordination with each other. He also said that these field level workers are on honorarium basis and should not be forced to work with only one agency as long as they have the capacity to give quality work to both the agencies and if they are working with DUDA and UHI then they should be motivated.
2. NGO partners shared that on field AWWs and UHIs field workers are making joint visit to household and they also share plans with each other.
3. The City Manager asked for Government support to serve maximum clientage in Service Delivery Days, she said that CHVs should be instructed to send clients to SDD for services, which was ensured by the Divisional PM and Assistant Voucher Manager, SIPSA.

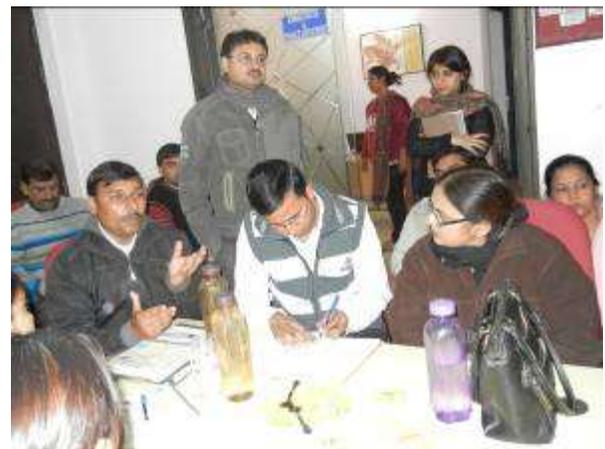
Decisions / Action steps:

1. It was decided that a peer will take or sent the eligible client to CHV of the particular slum for Voucher and CHVs will connect the eligible couple with Peer Educator of the respective slum for FP services.
2. CHVs and Peer educators will be invited during each others meeting as it will help them to know each other well and will result in better coordination between the two.
3. Program Coordinators of NGO will share the list of their Peer Educators (area wise) and Assistant Voucher Coordinators will share the list of CHVs with each other.
4. NGO partners and ICDS, AWWs and CHVs workers will work in close coordination with each other as the objective of both are same to aware the community about health related issues and Family Planning.
5. Both the agencies shared the list of their service delivery centers with each other for smooth planning and delivery of services.
6. It was also decided that before organizing any meeting with field level workers by NGO partners or AVC, both the agencies will inform each other to avoid clashes in time, so that if any CHV is also working as Peer, then she can attend both the meetings and vice versa.
7. Schedule of Service Delivery Days to be shared with SIPSA so that CHVs can send the eligible clients on the following days for FP services.
8. Same individual can work as DUDA's CHV and UHI's Peer Educator.





Assistant Vouchers Manager sharing the need of coordination between CHVs and Peer Educators for better outreach.



NGO partners and AVS shared their concerns with each other which resulted in holistic solutions.

Conclusion: In the end Divisional Program Manager, DUDA shared that the meeting has proved successful as now the NGO partners and AVS know each other and it will definitely help to work together and achieve the goal of providing better FP services and health facilities to the urban slums of Agra city.

This summary was generated by UHI.



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